

Robert Bennett Problem Solver

www.robertbennett.info

talk@robertbennett.info

Skills

User Experience

User Research

Product Design

Info Architecture

Sketching

Wireframing

Prototyping

Usability Testing

Tools

Figma

Axure RP

Adobe XD

Adobe Photoshop

Adobe Illustrator

HTML/CSS

Javascript

WordPress

Python

Java

Education

B.S. Human Centered Design and Engineering - HCI Option

University of Washington Seattle

June 2020 | 3.83 GPA

A.T.A. Business Management

Edmonds Community College

August 2013 | 3.82 GPA

Experience

Customer Experience Coordinator | FreeDoc

June 2020–Current

- Improve company assets using human-centered methodology
- Design and implement informative inbound marketing solutions
- Circulate information to ensure positive customer experiences

IT Support Specialist (Part-Time) | FreeDoc

December 2016–June 2020

- Designed and developed records processing workflows
- Implemented systems to improve internal company processes
- Assisted with the design of new electronic record repositories

Production Department Supervisor | FreeDoc

January 2016–September 2016

- Developed processing schedules and delegated tasks
- Improved existing records processing workflows
- Drafted general and client-specific production documentation

Information Management Apprentice | FreeDoc

July 2015–January 2016

- Helped process paper records accurately and efficiently
- Acquired knowledge of general records processing procedures
- Learned intricacies of enterprise content management systems